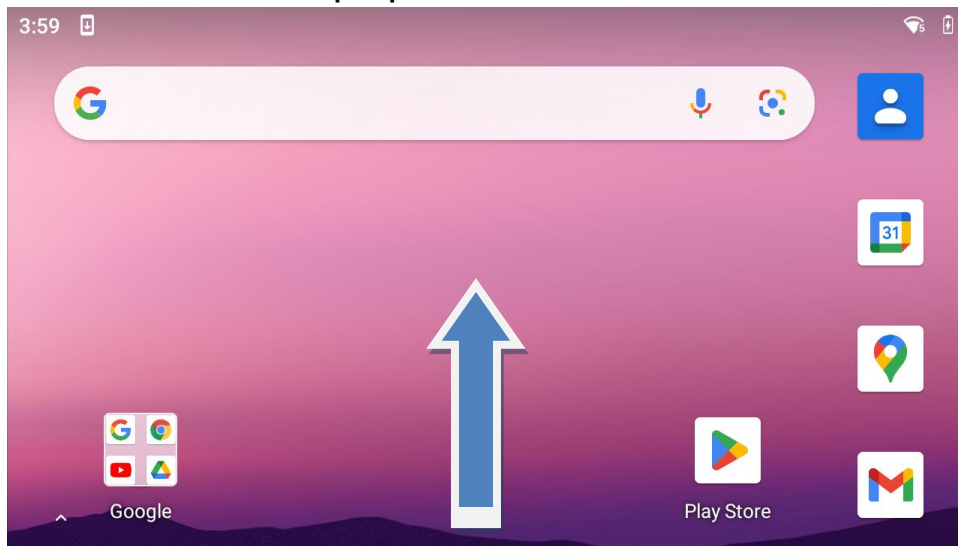




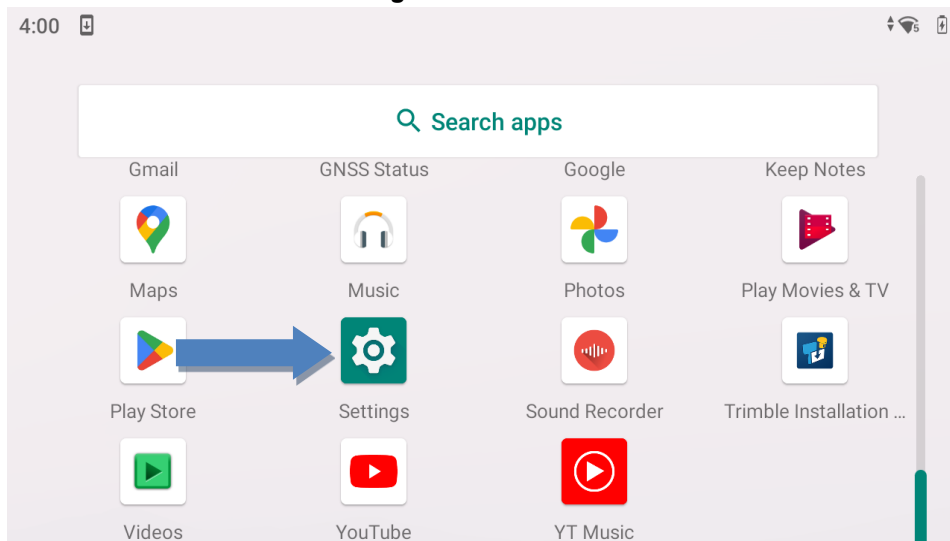
PLI Support Guide: Trimble TSC5 OS Update Procedure

Summary: This guide explains how to check the OS and update to the latest OS on your TSC5.

1. From the main screen swipe up

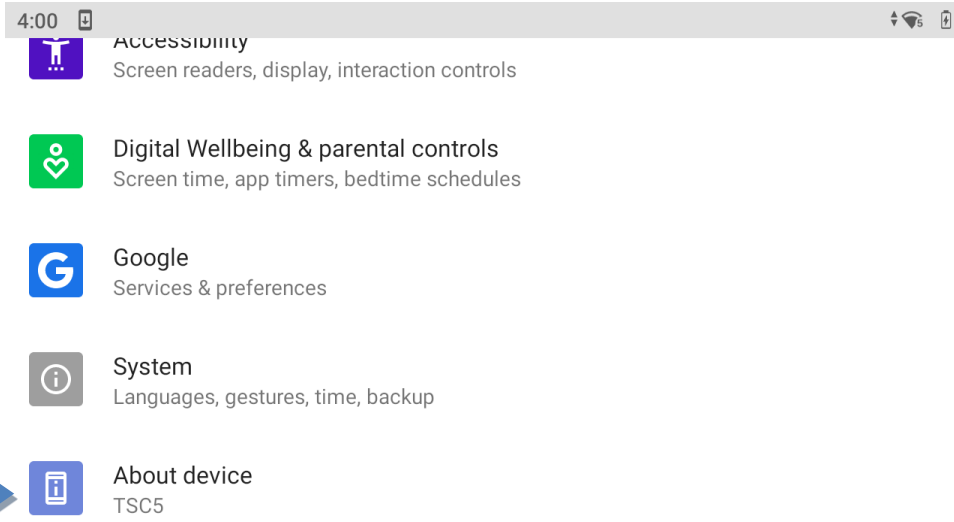


2. Scroll down and select “Settings”

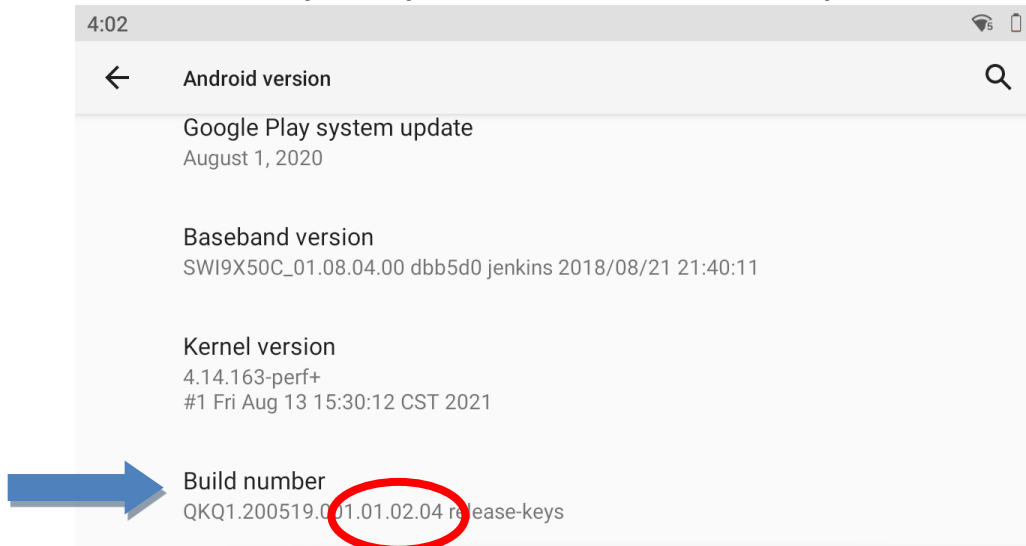




3. Scroll down and select **“About device”**

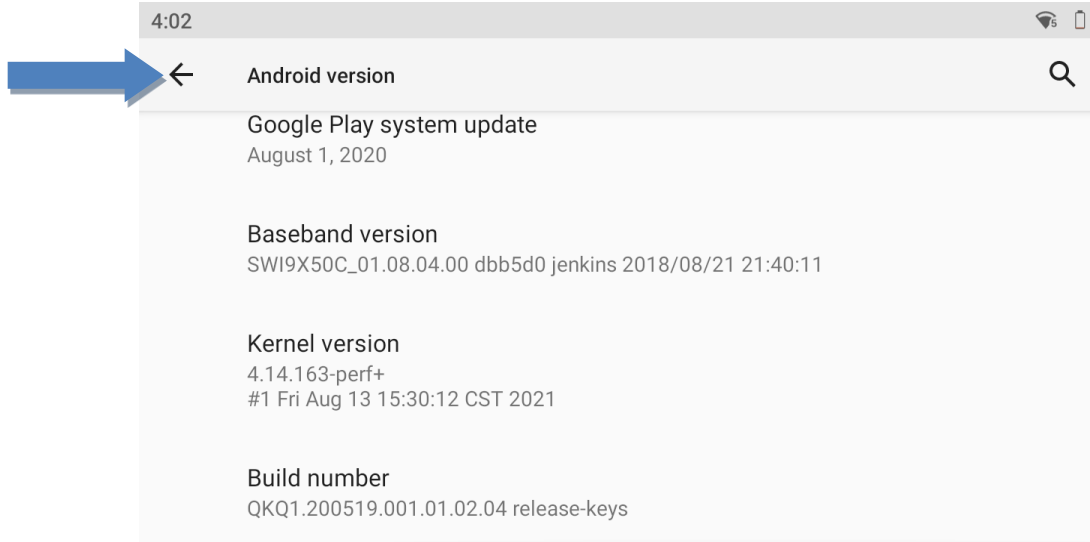


4. Scroll down and look at the last 6 digits of the Build number. If lower than 02.04.03 then continue on to step 5, if equal to 02.04.03 then no need to update the unit

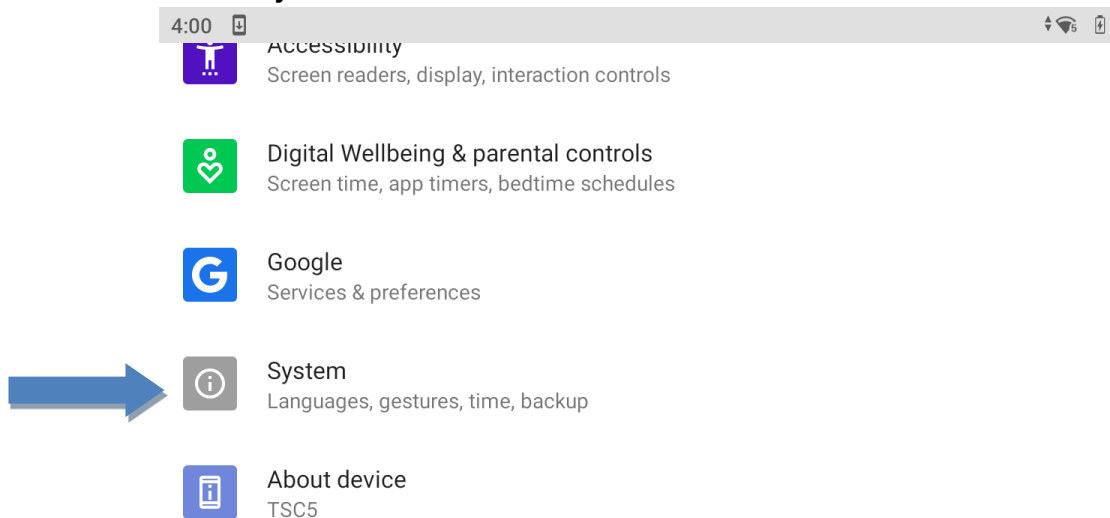




5. Click the **“Back arrow”** to get back into **“Settings”**

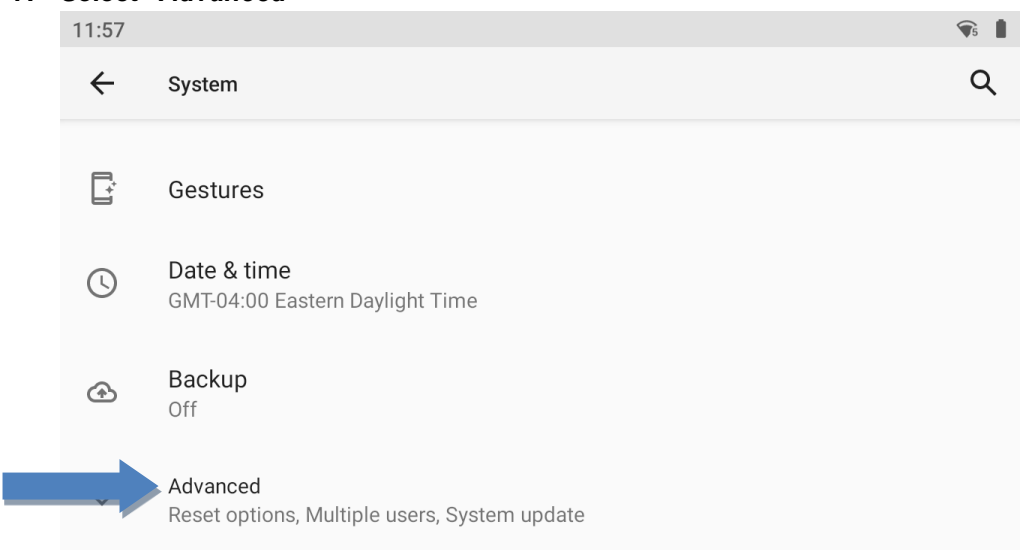


6. Select **“System”**

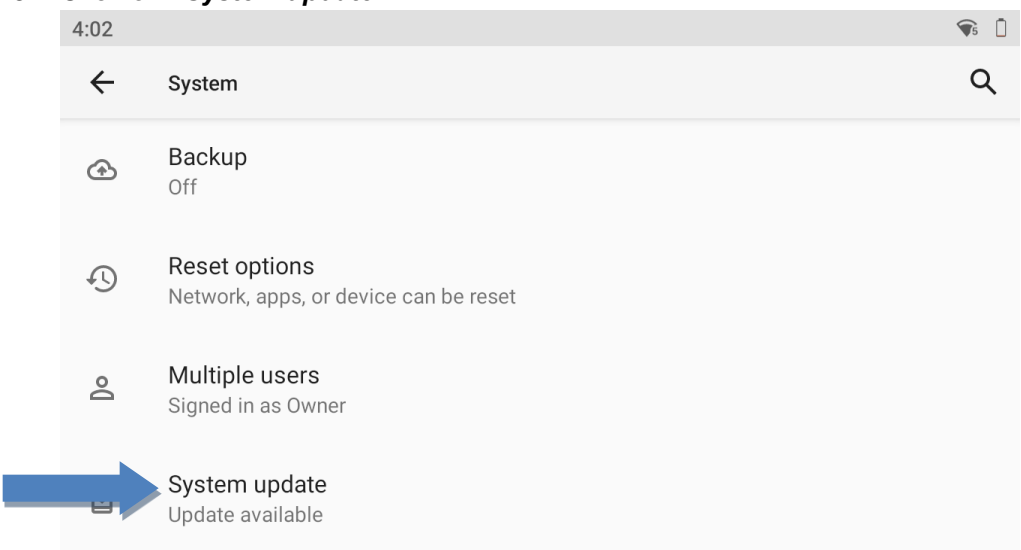




7. Select “Advanced”



8. Click on “System update”





9. Screen should look like this, please click on the “Download and install” button

4:02



System update available

This System Update includes:

- * 2023-08 Security patches
- * Application Updates
- * **Firmware update resolving Battery Charge Failure issue**



Download and install

10. The unit will then begin to Download and Install the updated OS files

5:19



Installing system update...

Downloading and installing update



This System Update includes:


- * 2023-08 Security patches
- * Application Updates
- * **Firmware update resolving Battery Charge Failure issue**

Pause



11. You will then need to restart you TSC5

5:22  




System update available

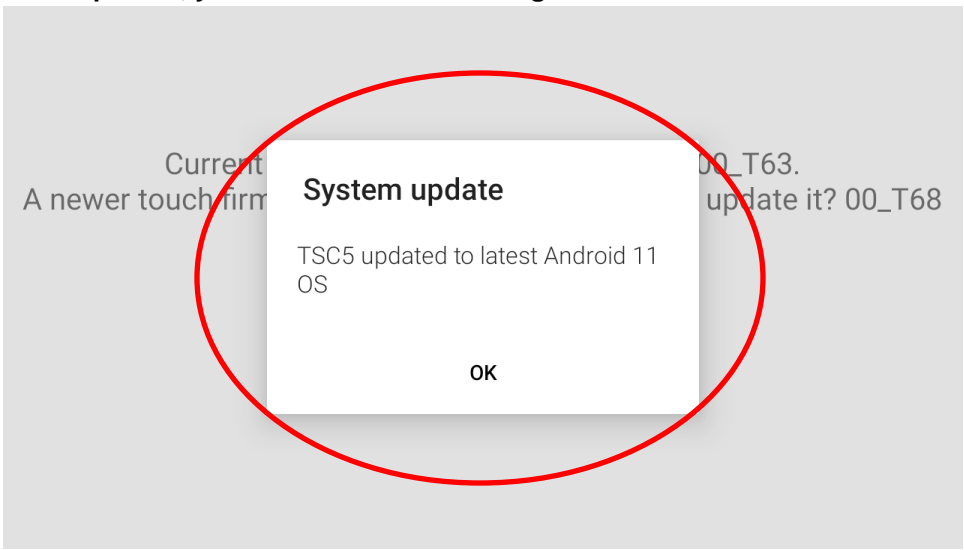
This System Update includes:

- * 2023-08 Security patches
- * Application Updates
- * **Firmware update resolving Battery Charge Failure issue**

Update size: 1.35 GB

[Restart after 2:00 AM](#)  [Restart now](#)

12. Once updated, you will receive the message below





13. You may also see the below screen, please select **“YES”**

Current touch panel firmware version is 00_T63.
A newer touch firmware is available, would you like update it? 00_T68



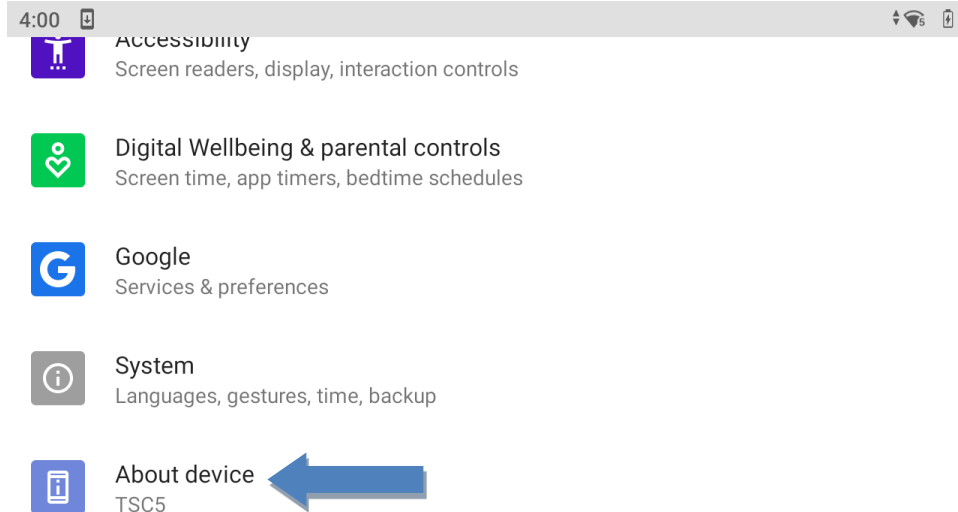
14. Wait for the update to finish and select **“DONE”**

00_T68 Touch panel firmware is updating.
Do NOT turn off the device. Update may take up to 2 minutes to complete!





15. Return to “Settings” and select “About device”



16. Check the Build number and make sure it is showing 02.04.03

