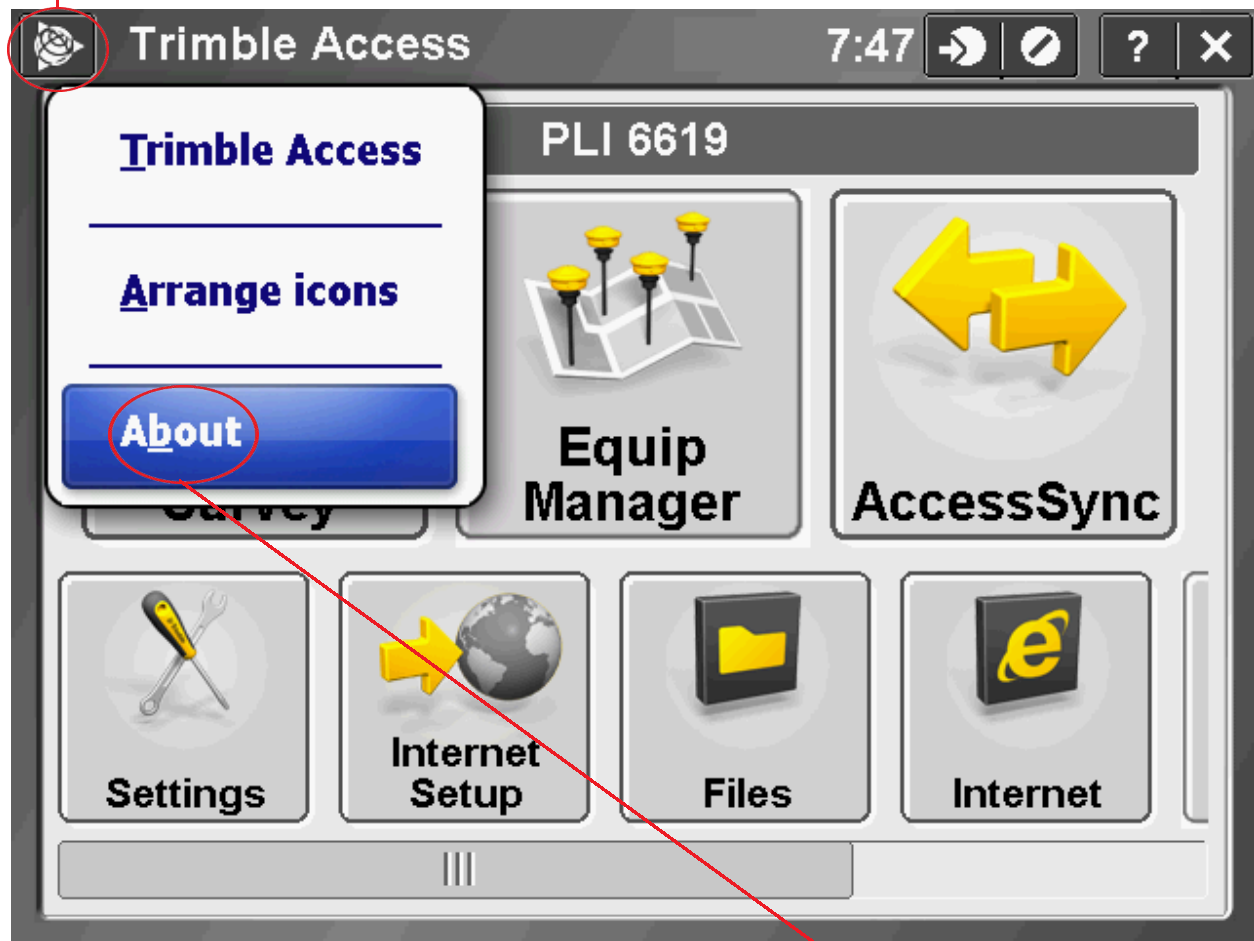




PLI Support Guide: Updating a TSC3 Using Trimble Installation Manager Version 1.0 1-20-16

Summary: This guide will show you how to update a TSC3 Data Controller using Trimble Installation Manager v1.0 1-20-16

1. In order for AccessSync to work, a TSC3 must be under a current Trimble Extended Warranty agreement. The status of the warranty date on a TSC3 can be confirmed by opening Trimble Access and clicking on the "Trimble" icon in the upper left corner of the screen:



A pop up menu will appear. Click "About"



2. The "Trimble Access Version," "Serial Number," and "Software Warranty Expiration" date will be listed. If the warranty date has expired, the TSC3 may need updated using Trimble Installation Manager (TIM). TIM is a PC based program that is used to update TSC3 data collectors and other Trimble hardware/software.

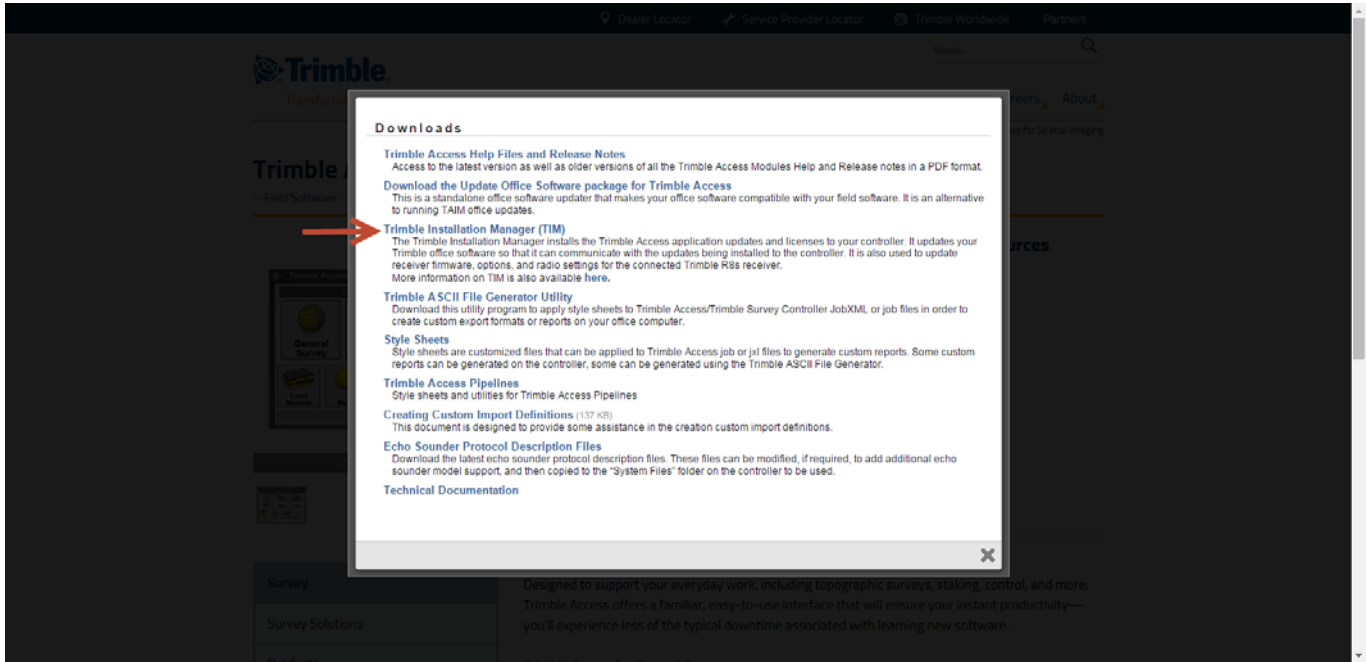
The link for the free download of TIM is listed below (see next page for screen cap):

<http://www.trimble.com/Survey/Trimble-Access-IS.aspx>

Name	Expires	Version
General Survey	Perpetual	2.80.200
Equip Manager	Perpetual	2.05.1.1
AccessSync	10/31/15	2.10.143
Settings	Perpetual	2.80.200
Market Place	Perpetual	1.00.1.24
EquipMent Agent	Perpetual	2.05.8



3. Click on the link to download TIM and install it on our PC (You may need to contact your IT department for assistance.).



To Update Trimble Access or Reset the Warranty Date on the TSC3, do the following:

4. Make sure that you have Windows Mobile Device Center (version 6.1) installed on your PC (Please contact your IT department for assistance, if necessary.).
5. Connect the TSC3 to your PC via a USB cable.
6. Allow Windows Mobile Device Center to open.



7. Pick "Connect without setting up your device."

8. On the TSC3, exit out of Trimble Access

9. Make sure you have a live internet connection on your PC and run the Trimble Installation Manager (TIM) application (shortcut under the Windows Start Menu).





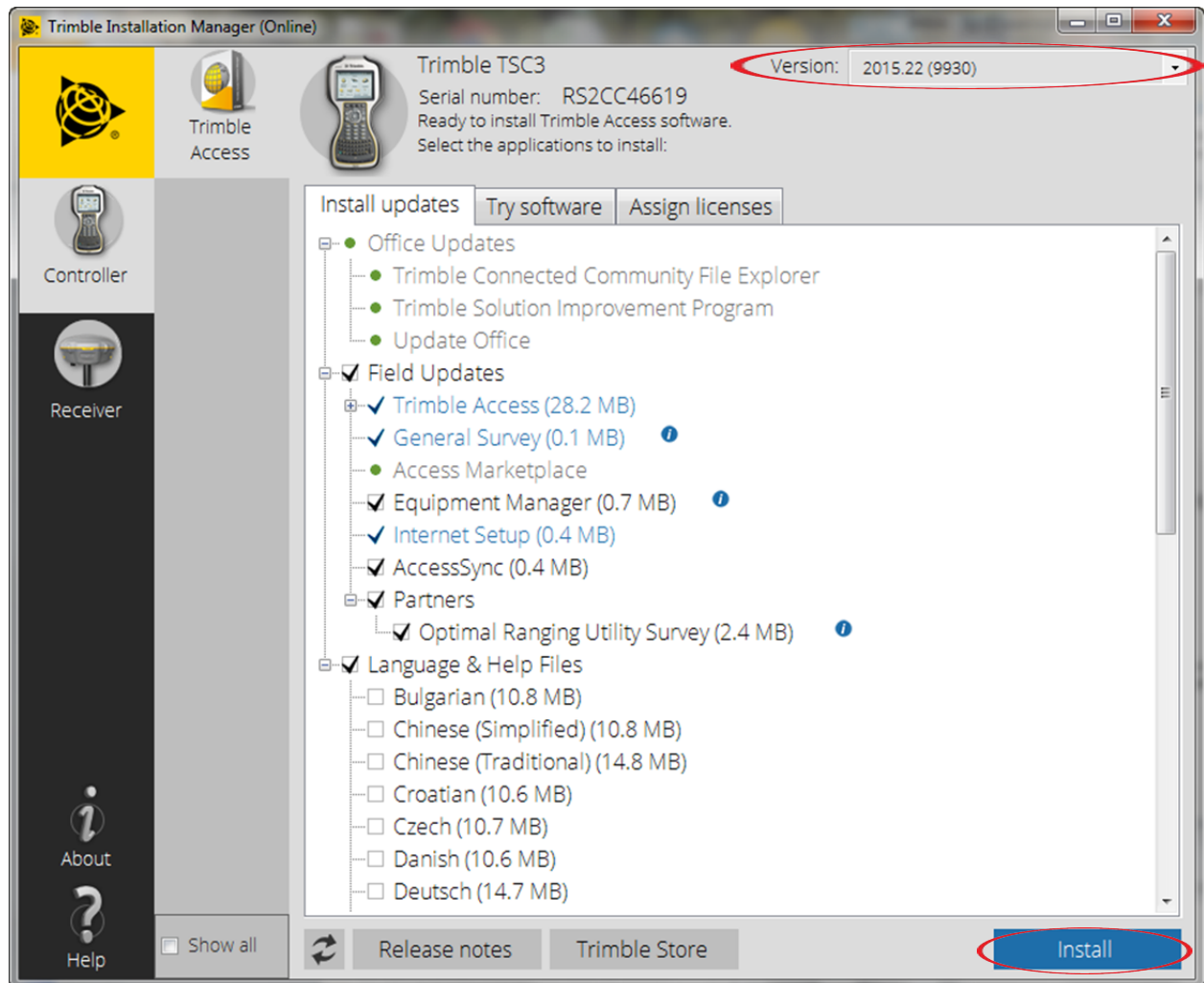
10. Wait for TIM to retrieve the TSC3 information.

11. Select the version of Trimble Access you want to install/update in the upper-right corner of the pop-up.

12. Click "Install" in the lower-right corner of the pop-up and wait for the update to process (This may take several minutes.). **Note:** Once the update has run, the TSC3 will reboot and TIM will indicate that the update has been successful.

13. Verify that the update was successful by starting Access on the TSC3.

14. Click on the "Trimble" icon in the upper-left corner and pick "About." The new version (if applicable) and new warranty date should appear (See next page).





Name	Expires	Version
General Survey	Perpetual	2.80.302
Equip Manager	Perpetual	2.05.2
AccessSync	11/30/16	2.10.148
Settings	Perpetual	2.80.302
Market Place	Perpetual	1.00.1.24
EquipMgmt Agent	Perpetual	2.05.10

If the update was unsuccessful contact Precision Laser & Instrument for support: 724-266-1600 (ask for survey support)

Or submit a support ticket at

<http://www.laserinst.com/support-request-form/>